



**PROVIDER ALERT**  
**December 11, 2009**

**System Availability:**

- Access to ProviderConnect was unavailable between approximately 4 p.m. – 10 p.m., December 10, 2009.
- ProviderConnect will be unavailable on Saturday, December 19, 2009 from 6:00 PM EDT until 2:00 PM EDT, Sunday December 20, 2009 for a scheduled upgrade.

We regret an inconvenience you may have experienced yesterday or may experience next weekend.