PROVIDER ALERT

REMINDER NOTICE
PROVIDER REPORTS

OCTOBER 4, 2012

This Provider Alert is a reminder to all providers that ValueOptions Maryland offers a number of reports to assist your practice in providing exceptional care to consumer's in the Public Mental Health System.

The following reports are currently available:

1. Maryland Consumer Pharmaceutical Utilization
2. Long Term Care Spans (LTC_Spans)
3. Hospitalization rates by OMHC Provider
4. Authorization Change Report
5. Claims Data Set Reports
   a. Claims Detail Data Set Denied Only
   b. Claims Detail Data Set
   c. Report of Approved Claims by Submission Date
   d. Report of claims in Process by Submission Date
   e. Report of Denied Claims by Submission Date
   f. Report of EDI (837P) Batch Claims by Batch Submission Number
   g. Report of EDI (837P) Batch Claims Submitted by submitter ID
6. Reports Available to OMS Providers that have completed a Quality Incentive Plan

a. OMS Providers Emergency Room Claims
b. OMS Providers Inpatient Authorization Report

To access these reports, a provider must have a ValueOptions ProviderConnect ID and register to receive an IntelligenceConnect ID (once your ProviderConnect ID is activated). The reports are accessed through our IntelligenceConnect system.

To register for a ProviderConnect ID, go to the ValueOptions Maryland website here: http://maryland.valueoptions.com/providers.htm and register for a ProviderConnect ID. Once you have that and it is activated, you can contact our EDI Help Desk at 1-888-247-9311 and request an IntelligenceConnect ID. It will take approximately 24—48 hours for your IntelligenceConnect ID to sync with your ProviderConnect ID. Once this has occurred you are able to access the reports area and can run the above listed reports for your organization.

Step by step instructions on how to run your reports can be found here in this 2010 Powerpoint: http://maryland.valueoptions.com/provider/training/ValueOptions_claims_reporting.pdf . ValueOptions Maryland is also offering two training sessions over the next couple of months, one on October 24, 2012 and one on December 12, 2012. See the ProviderConnect Training Schedule Fall 2012 on the ValueOptions Maryland web site at: http://maryland.valueoptions.com/provider/prv_trn.htm for registration information.