



PROVIDER ALERT

BEACON HEALTH OPTIONS PROVIDERCONNECT SYSTEMS ISSUE

JULY 6, 2016

Beacon Health Option's information systems are currently down due to a major power outage earlier today in Reston, Virginia. For those providers that typically call in their reviews, our clinical services department is continuing to manually take your information and provide authorization based on medical necessity. Our clinical department can be reached at 800.888.1965.

For those providers that typically enter their authorizations directly into ProviderConnect, we will be allowing retroactive authorization entry back to today once the systems come back on-line.

We apologize for the inconvenience and are diligently working to get the systems back on-line.