



## **PROVIDER ALERT**

### **SYSTEMS AVAILABILITY – 5/13/17**

**MAY 12, 2017**

Beacon Health Options ProviderConnect System will be unavailable on:  
Saturday, May 13, 2017 from 10:00 PM (ET) until  
Saturday, May 13, 2017 at 11:59 PM (ET) for system maintenance.

Clinical services will be available for consumer crisis calls and urgent provider pre-certifications via the Beacon Health Options telephone number, 1-800-888-1965.