

PROVIDER ALERT

BEACON HEALTH OPTIONS Invitation to attend a webinar: PROVIDERCONNECT PLATFORM

NOVEMBER 6, 2018

Beacon would like to remind providers of the value to providers in using the ProviderConnect platform. Providers save time by using the provider portal to submit authorization requests. Through this essential platform, providers are able to enter authorizations, review existing authorizations, review claims, review member eligibility, and update their provider demographic information. ProviderConnect is an easy to use system. You can upload required documents and save drafts of your authorizations as you work to complete them.

In order to refresh your memory and provide ongoing technical assistance, Beacon will be holding a webinar to review the ProviderConnect platform for those who may not be using it to its fullest potential.

Please feel free to forward this invitation to anyone who enters requests for authorizations. This invitation is open to other departments that may be requesting authorizations for behavioral health services that are in the same facility, such as emergency departments.

For questions regarding this provider alert, email: <u>marylandproviderrelations@beaconhealthoptions.com</u>

Please register below:

Donna Shipp invites you to participate as an attendee in the following online training session:

Topic: Provider Connect and Higher Level of Care Authorizations Host: Donna Shipp Date: Monday, November 12, 2018 Time: 2:00 pm, Eastern Standard Time (New York, GMT-05:00) Session Number: Not Available Registration password: This session does not require a registration password.

To register for this training session

Go to <u>https://beaconhealthoptions.webex.com/beaconhealthoptions/k2/j.php?</u> <u>MTID=tc21e3416578f1485ebc7a31f8d87084f</u> and register. Once you are approved by the host, you will receive a confirmation email with instructions for joining the session.

To view in other time zones or languages, please click the link <u>https://beaconhealthoptions.webex.com/beaconhealthoptions/k2/j.php?</u> <u>MTID=t45a16270c224faaf2c481d708e9dad42</u>

For assistance

You can contact Donna Shipp at: donna.shipp@beaconhealthoptions.com <u>1-410-691-4016</u>

> Provider Alerts can be viewed online by clicking on the following link: <u>http://maryland.beaconhealthoptions.com/provider/prv_alerts.html</u>.

> > Provider Alerts typically published to the website within 10 business days.

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