



## PROVIDER ALERT

### BEACON HEALTH OPTIONS PHONE SYSTEM UPDATE

JANUARY 17, 2019

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On Friday, January 18, 2019, Beacon will have maintenance occurring to our phone lines as we add an additional server to better ensure phone coverage if there were ever any power or server outages. In order to minimize disruption as much as possible, this is scheduled for early morning hours per below:

- A ten minute delay from 1:00 am – 1:10 a.m. ET
- Followed up by a 1 – 2 minute delay sometime between 1:45 a.m. and 2:15 a.m.
- A final 1 – 2 minute delay sometime between 4 – 4:30 a.m.

Please send any questions to: [marylandproviderrelations@beaconhealthoptions.com](mailto:marylandproviderrelations@beaconhealthoptions.com)

We apologize for this inconvenience.

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Provider Alerts can be viewed online by clicking on the following link:

[http://maryland.beaconhealthoptions.com/provider/prv\\_alerts.html](http://maryland.beaconhealthoptions.com/provider/prv_alerts.html).

Provider Alerts typically published to the website within 10 business days.

See what's happening on our social sites

