




January Training Calendar

	<p>Hello and Welcome to Optum Maryland!</p> <p>Join us for a Live Education Session with the Incedo Provider Portal (IPP)!</p>
<p>Audience</p> 	<p>Participating Optum Maryland providers who will benefit from training sessions on the Claims Submission Process, Authorization/Service Request Process, and Psychiatric Rehabilitation Program (PRP) – Minor.</p>
<p>Session Info</p> 	<p>To register for a training session, please click the registration link under your desired date/time.</p> <p><i>Claims Submission (CMS 1500) - Incedo Provider Portal</i> <i>1 Hour – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.</i></p> <ul style="list-style-type: none"> Tuesday, January 10, 2:00-3:00 p.m., EDT To Register, Click Here Next Session: February 2023 <p><i>Authorization/Service Request - Incedo Provider Portal</i> <i>1.5 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.</i></p> <ul style="list-style-type: none"> Thursday, January 12, 10:00-11:30 a.m., EDT To Register, Click Here Next Session: February 2023

Psychiatric Rehabilitation Program - Minor

2 Hours – For PRP Providers making requests on behalf of minor Maryland participants in the Incedo portal. Includes review of Medical Necessity Criteria and submission requirements. Optum Medical Director and Maryland Dept. of Health Director will provide examples of Functional Impairment scenarios using clinical form questions.

- **Thursday, January 19, 9:00-11:00 a.m., EDT**
To Register, [Click Here](#)
Next Session: May 2023

Upcoming February Training Sessions

Upcoming instructor-led training sessions for the month of February

- **Incedo Claims**
- **Incedo Authorization Requests**
- **Uninsured Eligibility**
- **ABA Requests**

Upcoming March Training Sessions

Upcoming instructor-led training sessions for the month of March

- **Incedo Claims**
- **Incedo Authorization Requests**
- **Psychiatric Rehabilitation Program (PRP)- Adult**
- **Supported Employment**
- **Maryland Recovery Net**

Providers are encouraged to send examples and scenarios to be clarified and addressed in live training sessions. Providers may submit to MarylandProviderTraining@optum.com. Submissions must NOT include any participant PHI or identifying information.

Unable to attend a LIVE training session?

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance on the following topics:

- [Incedo Authorization Requests](#)
- [Incedo Discharge/Auth Closure](#)
- [Incedo Claims Training Participant Guide](#)
- [Incedo Claims CMS1500 Form Claim Entry](#)
- [Incedo Uninsured Eligibility Requests Participant Guide](#)
- [Incedo Managing Users](#)
- [Maryland Recovery Net Requests/Claim Submission](#)
- [UB04 Claim Submission](#)