



**PROVIDER ALERT**  
**Call Center Now Able to Receive Calls**  
**February 26, 2021**

Earlier today we communicated that the Optum Maryland Customer Service Call Center was unable to receive calls. This issue is now resolved.

**The Optum Maryland Customer Service Call Center is now able to receive calls again. Please reach us at 1-800-888-1965.**

We would like to thank providers for their patience as we worked through this repair.

Thank you,

Optum Maryland Team