



## PROVIDER ALERT

**Scheduled Incedo System Downtime: February 19, 2022**

**February 16, 2022**

**Target Audience: All Behavioral Health Providers**

As part of its commitment to continuous improvement, Optum Maryland has scheduled maintenance to the Incedo Provider Portal (IPP). While the update is in progress, **the IPP is expected to be unavailable from 5:00 a.m. to 10:00 a.m. EDT on February 19, 2022.**

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team