Optum | Maryland

March Training Calendar

Hello and Welcome to Optum Maryland!

Join us for a **Live Education Session** with the **Incedo Provider Portal (IPP)**!

Audience

Participating Optum Maryland providers who will benefit from training sessions on the Claims Submission Process, Authorization/Service Request Process, Supported Employment, and Maryland Recovery Net.

Session Info

To register for a training session, please click the registration link under your desired date/time.

Claims Submission (CMS 1500) - Incedo Provider Portal

1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.

- **Tuesday, March 7, 2:00-3:30 p.m., EST**
  To Register, Click Here
  Next Session: April 2023

Authorization/Service Request - Incedo Provider Portal

2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.

- **Thursday, March 9, 10:00 a.m.-12:00 p.m., EST**
  To Register, Click Here
  Next Session: April 2023

![Optum Maryland logo]

Supported Employment – Provider (SE-P)
1.5 Hours – For Supported Employment Providers making authorization requests in the Incedo portal. Includes review of SE requirements, workflow, and Incedo demonstration.

- **Thursday, March 16, 10:00-11:30 a.m., EST**
To Register, Click Here
Next Session: June 2023

Maryland Recovery Net
2 Hours – For MDRN Providers requesting service authorizations and submitting claims in the Incedo Provider portal. Includes review of workflow and Incedo demonstrations.

- **Thursday, March 16, 2:00-4:00 p.m., EST**
To Register, Click Here
Next Session: June 2023

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Upcoming April Training Sessions
Upcoming instructor-led training sessions for the month of April

- **Incedo Claims**
- **Incedo Authorization Requests**
- **Uninsured Eligibility**

Providers are encouraged to send examples and scenarios to be clarified and addressed in live training sessions. Providers may submit to MarylandProviderTraining@optum.com. Submissions must NOT include any participant PHI or identifying information.

Unable to attend a LIVE training session?
Visit **Provider Education and Training** or **Provider Resources** for self-paced guidance on the following topics:

- Incedo Authorization Requests
- Incedo End Dating/Discharges
- Incedo Claims Training Participant Guide
- Incedo Claims CMS1500 Form Claim Entry
- Incedo Uninsured Eligibility Requests Participant Guide
- Incedo Managing Users
- Maryland Recovery Net Requests/Claim Submission
- UB04 Claim Submission