

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

February 2, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly.

Target Audience: All Behavioral Health Providers

- 2-2-23: [February Provider Council Meeting Invite](#)
- 2-2-23: [Incedo System Downtime - February 4](#)
- 2-2-23: [PT Mobile Treatment Service Transmittal](#)

Training Opportunities

The [Optum Maryland February Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

Claims Submission - Incedo Provider Portal

Tuesday, February 7, 2:00-3:30 p.m., EST

To Register, Click [Here](#)

Next Session: March 2023

BHA/MedChi Webinar Series: *Helping the Helpers and Those They Serve: Good Grief! What Everyone Should Know About Grief.* Alana Iglewicz, MD.

Thursday, February 9, 5 p.m., EST

[Register here](#) or [visit the webpage](#).

News and Reminders

1. ASD and M-CHAT trainings have been updated and posted. Please visit [this](#) section of our website to access additional resources and training recordings.

2. PRP Participant Guides for both [Minors](#) and [Adults](#) have been updated on the Optum Maryland website, <https://maryland.optum.com>.
3. Providers who are repaying their Estimated Payment balances by incremental payments (claim clipping, monthly ACH payment, or both) and who have a balloon payment due at the end of the 12-month repayment period, can opt to increase their monthly payment if desired, to reduce the amount of the balloon payment. If you wish to do this, please reach out to the Optum Maryland reconciliation team at maryland.provpymt@optum.com
4. Providers are encouraged to check their Download folder in the Incedo Provider Portal for important communications. During the week of January 15, Optum Maryland delivered information to a number of providers regarding missing claim images. Not all providers will have received this communication, but please check your Download folder for a file-name beginning with your provider ID and name, and ending "claims.xlsx." See [this](#) provider alert dated January 11, 2023 for details.
5. Access BHA's [Deputy Secretary letter](#) and [monthly updates](#) as well as a [211 Care Coordination flyer](#). Please note, the BHA monthly letter message will now be released bi-monthly. The next letter will be sent in March.
6. Inpatient Substance Abuse and IMD authorization plans:
 - Please note that Provider Type 06 and 07 hospitals **should not** select the "SUD-Inpatient-Initial" or SUD-Inpatient-Concurrent" authorization plans to request authorization for revenue code SA 0124 in the Incedo Provider Portal.
 - Instead, when requesting authorization for revenue code SA 0124, Provider Type 06 and 07 hospitals **should** select the "IMD 4.0-Initial" or "IMD 4.0-Concurrent" authorization plans.
 - The "SUD-Inpatient-Initial" and SUD-Inpatient-Concurrent" authorization plans will shortly be removed from the list of available authorization plans for PT 06 and 07.
 - Please note that this change will not have any impact on providers' ability to request authorization for revenue code SA 0124, or claims payment.

The next Bulletin will be sent during the week of February 5th.

Thank you,

Optum Maryland Team