

PROVIDER ALERT

Delivery of Assisted Reconciliation Report 3

January 28, 2021

Optum Maryland released Assisted Reconciliation (ARE) Report 3 to providers' Incedo accounts today (Thursday, January 28, 2021). This third ARE report offers detailed information for claims submissions from April and May 2020 dates of service.

The focus of this report is to validate that claims are on file. Providers should:

- Review the ARE Report 3 against their own records to confirm all claims for dates of service in April and May 2020 are on file in Incedo
- Ensure that any claims not on file are resubmitted to Incedo within 1 year of the date of service

The remaining reports will be delivered as follows:

- **ARE Report 4** (delivery last week of February): June & July 2020 dates of service claim submissions
- **ARE Report 5** (delivery last week of March): Claim Denials for dates of service prior to August 3, 2020
- In April 2021 we will begin to focus on denials

An Assisted Reconciliation Questionnaire for this report can be found [here](#).

- After careful review of each ARE report, providers should complete the respective questionnaire
- For questions regarding the Assisted Reconciliation process, please review [Assisted Reconciliation: Frequently Asked Questions](#)

If you have questions about the content of this alert, please contact your Reconciliation Manager, or email maryland.provpymt@optum.com.

Thank you,

Optum Maryland Team