



## PROVIDER ALERT

**Scheduled Incedo System Downtime: January 29, 2022  
January 26, 2022**

### **Target Audience: All Behavioral Health Providers**

As part of its commitment to continuous improvement, Optum Maryland has scheduled an update to the Incedo Provider Portal (IPP). While the update is in progress, **the IPP is expected to be unavailable from 5:00 am to 9:00 am EDT on January 29, 2022.**

Information relating to updates to the IPP can be found on the Optum Maryland website, [here](#). Information relating to this weekend's scheduled update will be posted on this webpage on Monday, January 31.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team