February Training Calendar

Optum | **Maryland**

	Hello and Welcome to Optum Maryland! Join us for a **Live Education Session** with the **Incedo Provider Portal (IPP)**!
Audience	Participating Optum Maryland providers who will benefit from training sessions on the Claims Submission Process, Authorization/Service Request Process, Uninsured Eligibility, and ABA Requests.

Session Info	**To register for a training session, please click the registration link under your desired date/time.**
	
	Claims Submission (CMS 1500) - Incedo Provider Portal
	1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.
	
	    ● **Tuesday, February 7, 2:00-3:30 p.m., EST**
	      To Register, Click Here
	      Next Session: March 2023
	
	Authorization/Service Request - Incedo Provider Portal
	2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.
	
	    ● **Thursday, February 9, 10:00 a.m.-12:00 p.m., EST**
	      To Register, Click Here
	      Next Session: March 2023

Uninsured Eligibility

1 Hour – For Providers making Uninsured Eligibility requests on behalf of Maryland Participants. Includes review of Uninsured Eligibility Criteria and demonstration of Uninsured forms completion.

- **Tuesday, February 14, 10:00-11:00 a.m., EST**
  To Register, Click Here
  Next Session: April 2023

ABA Requests

1.5 Hours – For ABA Providers making service requests for ABA treatment on behalf of Maryland participants. Includes review of required documentation and demonstration of Incedo authorization request and form completion.

- **Tuesday, February 14, 2:00-3:30 p.m., EST**
  To Register, Click Here
  Next Session: May 2023

Upcoming March Training Sessions

Upcoming instructor-led training sessions for the month of March

- **Incedo Claims**
- **Incedo Authorization Requests**
- **Psychiatric Rehabilitation Program (PRP) - Adult**
- **Supported Employment**
- **Maryland Recovery Net**

Providers are encouraged to send examples and scenarios to be clarified and addressed in live training sessions. Providers may submit to MarylandProviderTraining@optum.com. Submissions must NOT include any participant PHI or identifying information.

Unable to attend a LIVE training session?
Visit **Provider Education and Training** or **Provider Resources** for self-paced guidance on the following topics:

- Incedo Authorization Requests
- Incedo End Dating/Discharges
- Incedo Claims Training Participant Guide
- Incedo Claims CMS1500 Form Claim Entry
- Incedo Uninsured Eligibility Requests Participant Guide
- Incedo Managing Users
- Maryland Recovery Net Requests/Claim Submission
- UB04 Claim Submission