

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

January 26, 2023

Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly.

Target Audience: All Behavioral Health Providers

- 1-26-23: [Incedo System Downtime - January 28](#)
- 1-26-23: [Authorization End-Dating Clarification](#)
- 1-26-23: [Program and Site Closures](#)

Training Opportunities

Although there are no training events for the rest of the month of January, the [Optum Maryland February Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

Claims Submission - Incedo Provider Portal

Tuesday, February 7, 2:00-3:30 p.m., EST

To Register, Click [Here](#)

Next Session: March 2023

News and Reminders

1. 1099 tax forms will be mailed to providers no later than January 31, 2023. The 1099 tax forms will include the total payments made to providers in 2022, including any claim overpayments. For more information, [please see this alert](#).

2. SUD-IOP Authorization: If a provider uses the Initial authorization plan within 30 days of an already-approved Initial request, the request will be considered invalid and will be voided. If a participant has left services and is returning back within 30 days, the provider should instead enter in a Concurrent review request that will be clinically reviewed.

- Please note that an Initial request made within 30-days may first appear to be approved, before being voided.

3. Reminder to PT 54 providers:

- The day of the patient's discharge is not reimbursable.
- The provider should not submit a claim until the authorization for a service has been approved.
- As a courtesy to other providers, please enter a discharge into the Incedo Provider Portal whenever a patient is discharged.
- If a request for SUD residential (ASAM 3.1-3.7) is received, and there is already an open SUD residential authorization, Optum will end-date the initial authorization as of the day before the new authorization request starts. An email will be sent alerting the provider of the authorization closure. If the provider indicates the patient is still in treatment, medical records will be requested from both facilities to validate where the patient is being treated.

4. The Psychiatric Rehabilitation Program (PRP) Minor Functional Impairment Video has been updated. Click [here](#) to watch the most up-to-date version.

The next Bulletin will be sent during the week of January 29.

Thank you,

Optum Maryland Team