

PROVIDER ALERT
**PRP-Adult Authorization Requests with SSI/SSDI Eligibility
Verification**
March 9, 2021

Optum Maryland wishes to remind providers that all concurrent Psychiatric Rehabilitation Program (PRP) requests for participants with Category A diagnosis and currently receiving Supplemental Security Income (SSI)/Social Security Disability Insurance (SSDI) must include written evidence of SSI/SSDI enrollment. Written evidence must be submitted in the Incedo Provider Portal with the authorization request.

If it is not possible to obtain the necessary documentation, an alternative means of obtaining authorization is outlined immediately after this list of acceptable documentation of SSDI/SSI eligibility, which includes:

1. Social Security Administration (SSA) Award or Benefits Verification Letter (Award letter can be obtained online using beneficiary's mySSA Account)
2. Social Security Administration (SSA) Benefits Planning Query (BPQY)
3. Social Security Administration (SSA) Notice of Change in Payment
4. Social Security Administration (SSA) Ticket to Work Letter - States that individual receives SSA disability benefits, but does not include the type or amount
5. Social Security Administration (SSA) Overpayment letter
6. SSA-1099 tax documents issued to Title II beneficiaries
7. SSA-1042S tax documents issued to nonresident aliens who receive Title II benefits

8. Print out from the Social Security Administration Ticket to Work (TTW) Portal demonstrating TTW eligibility (for agencies who are also Employment Networks)
9. Bank statement or online printout showing direct deposit of SSA benefits

If you are unable to obtain this documentation, please indicate “unknown” in the field “Is the individual currently enrolled in SSI/SSDI” within the PRP Adult Concurrent request form (as shown below).

Category A - Diagnostic Information

Please select the participant's primary diagnosis from Category A or Category B below:

Category A Diagnosis Code:*

F20.81 Schizophreniform disorder

(Note: Category B Diagnosis drop down will only appear if participant does not have a Category A diagnosis selected/criteria waived.)

Diagnosis given by:*

Referring Clinician Other

Other Referral Information

1. Is the individual currently enrolled in SSI/SSDI?*

Yes No Unknown

This will prompt the Functional Assessment questions within the form that must be completed to determine if the participant meets medical necessity criteria.

If you have any questions about the information in this alert, please contact Customer Service at 1-800-888-1965.

Thank you,

Optum Maryland Team