

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

March 2, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly.

Target Audience: All Behavioral Health Providers

- 3-2-23: [Incedo Portal System Downtime - March 4](#)
- 3-2-23: [March Provider Council Meeting Invite](#)
- 3-2-23: [Problem Gambling Awareness Month](#)

Training Opportunities

The [Optum Maryland March Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

Claim Submission - Incedo Provider Portal

Tuesday, March 7, 3:00-3:30 p.m., EST

To Register, Click [Here](#)

Next Session: April 2023

Authorization/Service Request

Thursday, March 9, 10:00-12:00 p.m., EST

To Register, Click [Here](#)

Next Session: April 2023

BHA/MedChi Webinar Series: Helping the Helpers and Those They Serve: *Managing Grief and Loss Through Narrative*. Alex Chan, PhD.

Thursday, March 9, 5 p.m., EST

[Register here](#) or visit the [webpage](#).

News and Reminders

1. Clarifying edits have been made to the [New Incedo Reporting Functionality for Release of Information Forms](#) provider alert that was originally released on February 22, 2023. Please click the link above to view the updated copy.
2. Mobile Treatment providers are advised that Optum Care Advocates will be attempting outreach to you by email when we receive notification of the hospitalization of one of your patients. This outreach is intended to improve coordination of care. To ensure that you receive these emails in a timely manner, please add the email address OMD_clinical_admin@optum.com to your address book. There will be no Incedo or email response required from providers for these notifications.
3. **This notification is for all SUD-PHP, SUD-IOP, and SUD Ambulatory Detox providers:**
 - An announcement regarding an update to clinical forms affecting SUD providers appeared on the Provider Bulletin of [February 22, 2023](#). This update was due to become effective on March 3.
 - Due to unforeseen circumstances, the effective date for this update will be moved back to a later date.
 - Once a new effective date is confirmed, we will communicate it via the Provider Bulletin.

The next Bulletin will be sent during the week of March 5.

Thank you,

Optum Maryland Team