

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

March 8, 2023

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://Maryland.optum.com) on a regular basis and delivered to your mailbox weekly.

#### Target Audience: All Behavioral Health Providers

- 3-8-23: [Incedo Portal System Downtime - March 11](#)

#### Training Opportunities

The [Optum Maryland March Provider Training Calendar](#) is now posted on [maryland.optum.com](https://maryland.optum.com). Please see below for upcoming training opportunities.

#### Authorization/Service Request

Thursday, March 9, 10:00-12:00 p.m., EST

To Register, Click [Here](#)

Next Session: April 2023

#### BHA/MedChi Webinar Series: Helping the Helpers and Those They

**Serve:** *Managing Grief and Loss Through Narrative.* Alex Chan, PhD.

Thursday, March 9, 5 p.m., EST

[Register here](#) or visit the [webpage](#).

#### Supported Employment - Provider (SE-P)

Thursday, March 16, 10:00-11:30 a.m., EDT

To Register, Click [Here](#).

Next Session: April 2023

#### News and Reminders

1. The March Provider Council Meeting will be held on Friday, March 10th at 10:00 a.m., EST. To register, please click [here](#).

2. The MDH 988 Toolkit includes free materials (including posters, graphics and information targeting youth, veterans and LGBTQ+ Marylanders) to promote the 988 Suicide & Crisis Line in Maryland. We encourage everyone to [visit this page](#) regularly and share the latest resources. [Learn more about 988](#).
3. The PRP Guides for both [Adults](#) and [Minors](#) have been updated and can be found in the [PRP Corner](#) section of our website.

**The next Bulletin will be sent during the week of March 13th.**

Thank you,

Optum Maryland Team