



## **PROVIDER ALERT**

### **Memorial Day Holiday – Office Closure and Provider Payments May 25, 2022**

#### **Target Audience: All Behavioral Health Providers**

On Monday, May 30, 2022, Optum Maryland's administrative offices and call center will be closed in observance of the Memorial Day holiday.

Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965.

Payments to providers will occur as usual, on Thursday, June 2. Payment information will be available to view in PaySpan on the afternoon of Wednesday, June 1.

If you have questions about the information contained in this alert, please contact customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team