

Maryland Recovery Net Incedo Submissions

At a Glance

This document is to assist MD Recovery Net housing providers with submitting authorization/service requests and submitting claims for payment.

What is an authorization?

Authorizations (Service Requests) are requests to render services to eligible participants. Services may require authorization approval for payment. Authorization/Service requests are submitted using the Incedo Provider Portal.

Before entering a Service Request online, providers **must** receive a valid confirmation letter from the MD Behavioral Health Administration (BHA). To initiate a request for services with the BHA, contact mdrn.housinginfo@maryland.gov.

Authorization Tips
<ul style="list-style-type: none"> ❑ A valid BHA confirmation letter is required to enter a Service Request. Service dates in the authorization request must correspond with the approved date span in the BHA letter. ❑ Confirm participant has a valid MDRN State funded Eligibility span or make a request for Uninsured Eligibility span(s) using the Incedo Provider Portal (IPP). ❑ IPP authorization date span is pre-loaded for 60days for initial requests; 30 days for concurrent requests. ❑ The MDRN CPT (current procedural terminology) codes can be identified on the PBHS SUD Fee Schedule. ❑ 1 Unit = 1 Day ❑ Incedo Provider Portal profiles are preloaded with a default Authorization Plan for MDRN providers. If the Authorization Plan on your profile does not show MDRN2 services, please contact the Provider Relations team. ❑ MDRN Authorizations require a PBHS (Public Behavioral Health System) approved SUD (substance use disorder) ICD-10 primary diagnosis. The diagnosis/primary issue may be identified from the participant’s referring or treating clinician. ❑ If the diagnosis is unknown at the time of authorization request, MDRN providers may enter an unidentified diagnosis (ICD-10 code – R69). However, a BHA approved diagnosis required to bill for MDRN services. A list of BHA approved diagnoses codes can be found on the Optum MD site here.

How are housing services billed?

MDRN Housing services provided to Optum Maryland participants can be billed by submitting a CMS 1500 claim to Optum Maryland ASO. Electronic claims can be submitted online using the Incedo Provider Portal.

Claim Submission Tips

- ❑ A National Provider Identifier (NPI) is required for claims submission. Generic NPIs for non-clinical providers are generated by the Provider Relations team. If you have not received your assigned NPI for billing submission, please contact Provider Relations at marylandproviderrelations@optum.com.
- ❑ MDRN claim submissions require a PBHS approved SUD ICD-10 primary diagnosis. The diagnosis/primary issue may be identified from the participant's referring or treating clinician. A list of BHA approved diagnoses codes can be found on the Optum MD site [here](#).
- ❑ Claims submitted for MDRN services should contain an Authorization/Service Request number that has been approved.
- ❑ Place of service: 99
- ❑ The MDRN CPT (current procedural terminology) code and fee amount can be identified on the [PBHS SUD Fee Schedule](#).
- ❑ Unit: 1 Per Day
- ❑ Up to six dates of service may be submitted per claim form. Remaining dates may be billed on a separate claim form.