



## PROVIDER ALERT

**Temporary Update to Check-Write Process: October 22, 2022  
October 13, 2022**

**Target Audience: All Behavioral Health Providers**

Please note, this provider alert was edited on 10/13/22 to clarify the Thursday, October 20 date for receipt of claims into the system.

Due to an upgrade and full-day downtime of the Incedo Provider Portal (IPP) system, **the check-write for the weekend of October 22 – October 23, 2022, will be run one day early**, on the morning of Saturday, October 22.

Claims received into the system for the week of October 17, **after noon on Thursday October 20**, may not appear on the check-write of October 22.

Payment will be made as usual on Thursday, October 27, and the regular check-write schedule will resume the week of October 30, 2022.

More details about this schedule change will be communicated via provider alert on Monday, October 17.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team