

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

January 5, 2022

Please see below for provider alerts, training opportunities and important news and reminders from Optum and the Maryland Department of Health (MDH).

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from December 30 to January 5.

Target Audience: All Behavioral Health Providers

- [01-05-22: January Provider Council Meeting Invite](#)
- [01-05-22: Incedo System Downtime - January 8, 2022](#)
- [01-05-22: Authorization Requests for Bed-Holds for Mental Health Residential Crisis or Mental Health Residential Rehabilitation](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Incedo Provider Portal – Claims Submission (CMS 1500)

Tuesday, January 11, 2:00-3:00 p.m., EDT

To Register, Click [Here](#)

Incedo Provider Portal – Authorization/Service Request

Thursday, January 13, 10:00-11:30 a.m., EDT

To Register, Click [Here](#)

News and Reminders

1) Reminder: The HealthChoice COVID-19 Gift Card Program offers a vaccine incentive to enrollees for a limited time. [Learn more here](#) or [read the press release](#).

2) [Latest COVID updates from the Governor's Office](#) (Jan. 5).

3) For the latest COVID-19 updates, please visit coronavirus.maryland.gov and covidlink.maryland.gov.

4) In observance of Martin Luther King Jr. Day, Optum Maryland offices and call center will be closed on Monday, January 17. Clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965.

The next Bulletin will be sent on January 12.

Thank you,

Optum Maryland Team
