

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

April 20, 2022

Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from April 14 to April 20.

Target Audience: All Behavioral Health Providers

- 4-20-22: [Transfer of State Negative Balances.](#)
- 4-20-22: [Scheduled Incedo System Downtime - April 23.](#)

Training Opportunities

Training opportunities are posted to the monthly Provider Training Calendar on maryland.optum.com. Please see below for upcoming training opportunities.

Uninsured Eligibility Request
Thursday, April 21, 10:00-11:00 a.m., ED
To Register, Click [Here](#).

ABA Request
Tuesday, April 26, 2:00-3:30 p.m., EDT
To Register, Click [Here](#).

The BHA/MedChi Behavioral Health Webinar Series presents: Healing from the Traumatic Stress Faced by Health Care Workers on April 28. [Access this flyer](#) or [register here](#).

News and Reminders

1. Interest payments for the period December 1, 2021 – March 31, 2022:

- An individualized letter and a claims report were delivered to providers' Incedo Download folders on April 13.
- Checks were mailed to providers on April 12, 2022.

2. Providers are reminded that automatic claim reductions will be "switched on" on April 24 for providers with zero negative balance due to retro-eligibility. Please see [this provider alert](#) for details.

The next Bulletin will be sent during the week of April 25.

Thank you,

Optum Maryland Team