

	<p><b>Hello and Welcome to Optum Maryland!</b></p> <p>Join us for a <b>Live Education Session</b> with the <b>Incedo Provider Portal (IPP)</b>!</p>
<p><b>Audience</b></p> 	<p>Participating Optum Maryland providers who will benefit from training sessions on Claims Submission Process, Authorization/Service Request Process, ABA Requests, PRP- Adult, and PRP - Minor.</p>
<p><b>Session Info</b></p> 	<p><b>To register for a training session, please click the registration link under your desired date/time.</b></p> <p><b><i>Claims Submission (CMS 1500) - Incedo Provider Portal</i></b>  <i>1 Hour – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.</i></p> <ul style="list-style-type: none"> <li> <b>Tuesday, November 8, 2:00-3:00 p.m., EDT</b>            To Register, <a href="#">Click Here</a>            Next Session: December 2022         </li> </ul> <p><b><i>Authorization/Service Request - Incedo Provider Portal</i></b>  <i>1.5 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.</i></p> <ul style="list-style-type: none"> <li> <b>Thursday, November 10, 2:00-3:30 p.m., EDT</b>            To Register, <a href="#">Click Here</a>            Next Session: December 2022         </li> </ul>

**ABA Requests**

*1.5 Hours – For ABA Providers making service requests for ABA treatment on behalf of Maryland participants. Includes review of required documentation and demonstration of Incedo authorization request and form completion.*

- **Tuesday, November 15, 10:00-11:30 a.m., EDT**  
To Register, Click [Here](#)  
Next Session: February 2022

**\*TENTATIVE - Psychiatric Rehabilitation Program – Minor**

*2 Hours – For PRP Providers making requests on behalf of minor Maryland participants in the Incedo portal. Includes review of Medical Necessity Criteria and submission requirements. Optum Medical Director and Maryland Dept. of Health Director will provide examples of Functional Impairment scenarios using clinical form questions.*

- **Thursday, November 17, 10:00 a.m.-12:00 p.m., EDT**  
To Register, Click [Here](#)  
Next Session: January 2023

**\*TENTATIVE - Psychiatric Rehabilitation Program – Adult**

*2 Hours – For PRP Providers making requests on behalf of Maryland participants in the Incedo portal. Includes review of Medical Necessity Criteria and submission requirements.*

- **Thursday, November 17, 2:00-4:00 p.m., EDT**  
To Register, Click [Here](#)  
Next Session: January 2023

### **Upcoming December Training Sessions**

*Upcoming instructor-led training sessions for the month of December*

- **Incedo Claims**
- **Incedo Authorization Requests**
- **Uninsured Eligibility**
- **MD Recovery Net**
- **Supported Employment Provider**

*Providers are encouraged to send examples and scenarios to be clarified and addressed in live training sessions. Providers may submit to [MarylandProviderTraining@optum.com](mailto:MarylandProviderTraining@optum.com). Submissions must NOT include any participant PHI or identifying information.*

### **Unable to attend a LIVE training session?**

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance on the following topics:

- [Incedo Authorization Requests](#)
- [Incedo Discharge/Auth Closure](#)
- [Incedo Claims Training Participant Guide](#)
- [Incedo Uninsured Eligibility Requests Participant Guide](#)
- [Incedo Managing Users](#)
- [Maryland Recovery Net Requests/Claim Submission](#)
- [UB04 Claim Submission](#)